



## Standard Form for Presentation of Loss and Damage Claims

Claim # \_\_\_\_\_

Name of person presenting claim	Address of Claimant
<u>Logistics Unlimited</u>	
Name of Carrier	Date
Address	

This Claim for \$ \_\_\_\_\_ is made against the carrier named above by \_\_\_\_\_  
(Name of Claimant)

for \_\_\_\_\_ in connection with the following described item(s):  
(loss or damage)

Description of shipment: \_\_\_\_\_

Name and address of consignor (shipper): \_\_\_\_\_

Shipped from: \_\_\_\_\_ To: \_\_\_\_\_  
(City, town or station) (City, Town, or Station)

Final Destination: \_\_\_\_\_ Routed Via: Logistics Unlimited

Paid Freight Bill (Pro) Number: \_\_\_\_\_

Name and Address of Consignee (Whom shipped to): \_\_\_\_\_

### DETAILED STATEMENT SHOWING HOW AMOUNT CLAIMED IS DETERMINED

(Number and description of articles, nature and extent of loss or damage, invoice price or articles, amount of claim ect.)

Total Amount Claimed	

### IN ADDITION TO THE INFORMATION GIVEN ABOVE, THE FOLLOWING DOCUMENTS ARE SUBMITTED IN SUPPORT OF THIS CLAIM. \*

- 1. Copy of Delivery Receipt.
- 2. Original Paid freight (expense) bill.
- 3. Original invoice or certified copy.
- 4. Other particulars obtainable in proof of loss or damage claimed. (See "Instructions for filing a claim")

Remarks: \_\_\_\_\_

The Foregoing statement of facts is hereby certified as correct: \_\_\_\_\_  
Signature of Claimant

\*Claimant will please place check (x) before such of the documents mentioned as have been attached, and explain under "Remarks" absence of any of the documents called for in connection with this claim. When for any reason it is impossible for claimant to produce original bill of lading, or paid freight bill, claimant should indemnify carrier or carriers against duplicate claim supported by original documents. Prior to settlement Logistics Unlimited will request applicable salvage rights. If salvage rights cannot be obtained through no fault of Logistics Unlimited, this claim will likely be declined.

## Instructions for Filing a Claim

### 1. Notification

Receipt of the shipment by the consignee without notification of loss or damage notations on the waybill will be prima-facie evidence that the shipment was delivered free from shortage or damages.

### 2. Bill of Lading Notation

Shortages and / or apparent damage must be noted on the bill of lading by the consignee at the time of receipt.

### 3. Concealed Damage / Shortages

In the case of concealed damage/shortage, notification must be furnished in writing within seven (7) days from the date of delivery of the shipment.

Note: It will speed conclusion if claim includes a signed statement from the consignee certifying the goods claimed short have never been received.

### 4. Transportation Charges

No claim for loss or damage will be entertained until all transportation charges thereon have been paid. Claim amounts cannot be deducted from transportation charges or other sums owed to American Freightways, LP.

### 5. Inspection

A) If necessary, American Freightways, LP will arrange for an inspection of the damaged freight as soon as practical following notification.

B) All containers and packing materials must be retained for inspection.

### 6. Filing a Claim

All claims must be submitted on a standard transportation claim form and, must be supported by:

- A Copy of the house bill
- A Copy of the Delivery receipt
- Invoice – Provide the original vendor's invoice for the lost or damaged merchandise to indicate the value of the goods claimed.
- Packing List- This would list the quantity and weight of the items in each box.
- Repair or Parts Replacement Bill – If the damaged goods are repairable, provide the estimate or receipt for repair from an established repair facility.
- Inspection report
- Any other information that could be helpful in settling your claim, along with any photographs that may be available.

### 7. Packaged Weight

Indicate the original weight of the outer container and contents.

### 8. Salvage Rights

Prior to any settlement, American Freightways, LP will request applicable Salvage rights. If Salvage rights cannot be obtained through no fault of American Freightways, LP, this claim will likely be declined.

### 9. Declared Value

American Freightways, LP's liability, in absence of a higher declared value for carriage, is limited to a minimum of \$50.00 per shipment or \$0.50 per pound, or the actual value if less per piece, whichever is greater of freight lost, damaged, mis-delivered, destroyed or otherwise adversely affected.

### 10. Written Request

All Claims must be submitted in writing to American Freightways, LP within 180 days from the date of delivery of shipment.

### 11. Acknowledgment

Upon receipt of a claim, American Freightways, LP, will acknowledge the claim in writing within thirty (30) days, and request any additional documents or information that may be required.